

General terms of business for sojourns in the "Les Charmes de Bailly" suite

Article 1 : Duration of stay

The signatory of this contract concluded for a limited time period, hereinafter referred to as the client, shall under no circumstances be able to avail himself or herself of any right whatsoever to maintain occupancy.

Article 2 : Booking process

After receiving your reservation, you will be sent by e-mail (by post, should no e-mail address be given) a written confirmation inviting you to pay for your whole stay:

- either by bank transfer,
- or by paying directly online, via a PayPal link that you will be given,

Only surcharges (additional people) may be paid for in cash at your arrival, as may be the balance if it was not paid in full online.

Once the payment is received, the booking will take effect.

Article 3 : Cancellation of the stay by the client

Any modification must receive the approval of "Les Charmes de Bailly" in order to become effective.

We hereby inform you that if your booking was to be cancelled prior to the beginning of the stay, a compensation would be due by the client, as a penalty clause, as follows:

- cancellation notified more than 15 days prior to the arrival date: stay refunded in full,
- cancellation notified less than 14 days prior to the arrival date: 1 night collected by "Les Charmes de Bailly", and in the case of a stay of several nights, the balance shall be refunded,
- cancellation notified less than 48 hours prior to the beginning of the stay, non-attendance or early departure during the stay: no refund.

Article 4 : Cancellation insurance

Please be aware that no cancellation insurance is included in our prices. The client is therefore strongly recommended to take out one.

Article 5 : Cancellation of the stay by the owner

If, prior to the beginning of the stay, the owner is forced to cancel the booking, he shall immediately notify the client of the cancellation, by registered letter with acknowledgement of receipt. The client shall be immediately and completely refunded for every sum of money already paid.

Article 6 : Time of arrival

The client must check in on the day specified on their booking, from 4pm (time when the suite is made available) to 6pm. In case of late arrival, please let us know in advance.

Article 7 : Vacating time

Checkout deadline is set at 11am at the latest. If the departure was to take place beyond 11am, the client would be charge 50€ per hour until 1pm, and then 60€ per hour from 1pm.

Article 8 : Catering service

For hygiene reasons, the client is asked not to eat inside the suite. As "Les Charmes de Bailly" does not offer a *table d'hôtes* service, we will advise you on nearby restaurants.

Article 9 : Pets

Pets are not allowed.

Article 10 : Way of life and use of the premises

People are asked not to smoke inside the suite or inside the common spaces. Ashtrays are made available outside the suite and the dining room.

The client undertakes to respect the rules of good manners that he or she will be given, as well as the hereby general terms of business.

The client undertakes to leave the suite in a perfect state at the end of their stay, and to declare and to take upon themselves systematically any degradation for which they would be responsible.

The client also undertakes not to leave with any of the books made available, of the decorative objects or of the paintings exhibited in the suite. Otherwise, the client shall be charged 10€ per book or decorative object, and they shall be charged the purchase price for the paintings.

Article 11: Use of equipment: hot tub, sauna, swimming pool and bicycles

The client is required to observe the safety instructions for the use of the hot tub and of the sauna. Under no circumstances should any unaccompanied minor use the hot tub or the sauna. Their parents or the people who have authority on them must be present.

Our client's attention must also be drawn to the fact that minors who are on the property, and in or around the swimming pool, are the full and sole responsibility of their parents or of the people who have authority on them.

"Les Charmes de Bailly" shall accept no responsibility or liability whatsoever for lost, stolen or damaged items, or for injuries or damages caused to the goods or to the people located on the property, in or around the swimming pool, or using the hot tub or the sauna, whatever the cause.

The client undertakes to give back the bicycles in the same state as they were prior to being lent free of charge. Otherwise, a compensatory fee shall be charged.

Article 12 : Long stays in the suite

For long stays, towels shall be changed every three nights (sheets shall be changed at the end of six nights of stay). The cleaning shall also be done every three days.

If the client wishes the cleaning to be done or the towels to be changed on a daily basis, he or she shall be charged 30€ per hour for the cleaning as well as 30€ for the towels (this price does not include the change of sheets).

Article 13 : Services proposed on the spot: massage and yoga classes

A full massage (of more than one hour) given by a professional masseuse will be offered as a surcharge. It shall be booked in advance (the sooner the better). The same holds true for yoga classes. All information and prices will be sent to the client who has requested it.

Article 14 : Conditions for the use of the WIFI network

Internet access via the WIFI network is the full responsibility of the client who undertakes not to consult websites and webpages whose content is prohibited, and not to copying any copyright work.

Article 15 : Changes in the general terms of business

The hereby general terms of business can be changed at any time and without notice. Acceptation and meeting of these general terms of business are deemed to be obtained as soon as the stay is paid for.

Article 16 : French Data Protection Act

In accordance with the 78-17 act, dating from January, 6th 1978 and modified in 2004, relating to data processing, files and freedom, you benefit from the right to access and require rectification of the personal information collected about you. We undertake not to provide the data we will be given to any other corporation or organization.